

## Refund Policy for academic year 2025-26

It is the policy of the University to issue refunds where appropriate to students who withdraw or suspend from their course. The refund amount will depend on the timing of the withdrawal and the student's programme of study. Our policies for the calculation of fee liability/refunds for undergraduate and postgraduate tuition fees are set out below.

### Undergraduate and Postgraduate Taught Students

In accordance with UGC guidelines:

- Full Refund: For cancellations/migrations up to the last date of admission at University of Southampton Delhi.
- Partial Refunds: Based on the timing of withdrawal relative to the formally notified last date of admission at University of Southampton Delhi:

Time of Withdrawal	Refund Percentage
≥15 days before last date	100%
<15 days before last date	90%
≤15 days after last date	80%
16–30 days after last date	50%
>30 days after last date	0%

\* University of Southampton Delhi reserves the right to change the last date of admission.

### Refunds Due to Programme Disruption, Discontinuation, or Campus Closure

If the University is unable to continue a programme and students are transferred to another provider:

- Tuition Fees: Normally, no refund will be issued for tuition fees already paid. Students will be responsible for future tuition fees to the new provider, provided these do not exceed the fees payable to the University. If the new

provider's fees are higher, the University will consider fair and lawful compensation.

- No Alternative Provision: If no alternative teaching arrangements can be made, the University will, where fair and lawful:
  - Refund tuition fees (or a proportion thereof) for the affected programme.
  - Refund appropriate losses related to accommodation or maintenance, based on individual circumstances.
  - Refund appropriate direct costs incurred to enable study (e.g., visa costs), based on individual circumstances.

## Tuition Fee Deposit Refunds

Tuition fee deposits will be refunded for one or more of the following reasons:

1. If you exercise your right to cancel your admission with University of Southampton Delhi within fourteen days of accepting your offer (as set out in the Summary of Key Terms and Important Information).
2. Where the University closes, discontinues or combines a programme of study or otherwise changes a programme of study significantly and you decide to withdraw, or you reject our new offer (as set out in the Summary of Key Terms and Important Information).
3. If you fail to meet the academic condition of your offer within the meaning set out below.
4. If you fail to meet the English language condition of your offer within the meaning set out below.
5. If you are refused a visa because of a University of Southampton Delhi error.

*Please note that:*

- Failing to meet the academic conditions of your offer means that you have taken the specified academic examinations/tests/assessments after you have accepted your offer but have failed to obtain the required GPA or degree class/grade and your result has not been accepted for entry onto the course that you have been offered.
- failing to meet the English language conditions of your offer means that you have taken one of the University's accepted English language tests

- after you have accepted your offer and before the language condition deadline and failed to obtain a satisfactory result.
- Full documentary evidence will be required of a visa refusal, failure to obtain your degree, achieving a GPA or degree class/grade that does not meet the academic condition of your offer, or an unsatisfactory result for an English language test taken after your offer and before the course start date and language deadline.

### Grievance Redressal

Delays or denials in fee refunds are considered grievances under the UGC Redressal of Grievances of Students Regulations, 2023. The University is committed to resolving such issues promptly and in compliance with UGC regulations.

Any Grievance related to refund fees will be handled by the Office of the Director of Recruitment, Marketing & Admissions at University of Southampton Delhi.



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University of Southampton Delhi